

**Department of
Veterans Affairs**

Memorandum

Date: July 14, 2011

From: Chief of Hospitality and Food Service

Subj: Appreciation for Diligent Work

To: JC Larson, Pestmaster Services Incorporated

The Patient Food Service Department at the VA Medical Center in Phoenix is a busy establishment. We serve our Inpatient Veterans three meals from scratch per day as well as accommodate around 50 outpatient meals per day. We also provide many patients with in-between meal nourishments and supplements. In addition we provide meals on a daily basis to an offsite transitional housing facility for Veterans. Pest issues in this area of the city have been a major issues at different times over the years. JC has made a diligent effort to support us in preventing pest issues in our kitchen over the past few months. He is reliable and easy to communicate with. He has support us by taking care of all our requests from spraying in certain areas to providing additional traps when needed. In addition he has come up with ideas for preventing further pest issues. We have really enjoyed working with JC and are grateful for his support and expertise.

Appreciation for Diligent Work

Sincerely,
Stephanie Moya
Chief of Hospitality and Food Service
Carl T Hayden VA Medical Center, Phoenix, AZ
(602) 277-5551 ext.5190