



Metro

March 29, 2010

To whom it may concern:

It is my pleasure to provide a recommendation for Pestmaster Services Inc. who has provided exceptional service to LACMTA (Metro) for the past 6 years.

Pestmaster has provided Herbicide Application for weed abatement and vegetation control for Metro's light rail for passenger service, parcel properties, and heavy rail freight through out Los Angeles County.

The Pestmaster has demonstrated continually to possess the required licenses, equipment, tools, and qualified personnel to handle this contract for Metro properties. Their management team has provided quick response service, detailed work, and they possess a proactive attitude that divides their companies' service from the rest and sets the standards for customer service.

Metro's safety program is an industry leader and we are very happy with Pestmaster's safety record with Metro. We have experience zero claims from our neighbors that share our property lines due to over spraying. Pestmaster's safety record with the Los Angeles County regulators and State Worker Compensation is with out incident for Metro properties.

Sincerely,

Keith Jackson
Contracts Project Manager

Facilities Maintenance Supervisor
Los Angeles County Metro