



*The Queens Galley connecting people to food... one meal at a time*

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July 15, 2010

To whom it may concern,

I am writing in support of PestMaster Services in Kingston for Ulster County Business of the Year. Our experience with Paul Alley and his team of professionals has been nothing short of excellent. The customer service team has set a gold standard of professionalism and each person takes pride in the job they do. As ambassadors of the company, employees of PestMaster respond courteously, efficiently and in a timely manner.

In addition to making sure his company runs in the most professional manner, Paul's commitment to being a good neighbor in the community is remarkable. When the Queens Galley was in need of pest control Paul's response was immediate and the monthly service a gift. Later when Washington Manor, the building that houses the soup kitchen, became a homeless shelter, the response to a critical need was immediate and effective. The shelter experienced an issue with bed bugs and Paul coordinated an intensive treatment on a massive scale that partnered many companies (some of which are his direct competition!) to assist in the solution. It became clear to me that any man who could gather an army of people who are in direct service competition to donate labor to help an organization unknown to them is certainly worthy of recognition. Paul and PestMaster work with integrity, honesty and a concern for our community as a whole. It is a pleasure to work with a company that realizes that beyond the bottom line are people who come together in our community to work, play, live and pray and when we all take care of each other we will all thrive.

Ulster County is fortunate to have PestMaster and Paul Alley and I fully support his nomination for Business of the Year.

Diane Reeder  
Director, Queens Galley